

Uptime v3 Agreement – Special Conditions for Cisco® Network Integration Products



1 Application

- 1.1 For the purposes of these special conditions "Cisco ® Network Integration (NI) Configuration Items" means the products listed in clause 1.2.
- 1.2 These special conditions apply to:
 - (a) Cisco® routers;
 - (b) Cisco® switches;
 - (c) Cisco® wireless LAN controllers;
 - (d) Cisco® access points; and
 - (e) Cisco® wireless control systems.
- 1.3 These special conditions do not apply to Cisco® NI Configuration Items that have been classified as end-of-service by Cisco®.
- 2 Assessments (Option)

NTT's obligations

2.1 If this option is selected by the Client, NTT must perform a *Technology Lifecycle Management Assessment* (*TLMA*) Express Service.

Additional terms and conditions

2.2 Further terms and conditions and details of the Services to be provided by NTT f or the Technology Lifecycle Management Assessment (TLMA) Express Service are set out at Uptime® Technology Lifecycle Management Services Appendix