

Voice Services Acceptable Use Policy

1. This policy applies to any user or entity (a "Service User") of a voice Service provided by NTT Australia Pty Ltd [A CN 003 371 239] ("NTT").
2. Service User must:
 - (a) use the Service for its intended purpose;
 - (b) co-operate with and take all reasonable actions requested by NTT to allow NTT to provide the Service;
 - (c) provide NTT with all information reasonably required for NTT to provide the Service and ensure that all information it gives to NTT is correct, current and complete;
 - (d) comply with all applicable laws, regulations, codes, standards or required attestations including without limitation any technical standards of a Government Agency (as relevant or required);
 - (e) comply with all Dimension Data's reasonable directions in relation to the use of the Service;
 - (f) comply with all documentation, user manuals and specifications provided to it in respect of the Service;
 - (g) conduct and retain backups of any data provided to NTT (whether hosted on Dimension Data's systems or provided to NTT in connection with the Service) to the extent reasonable having regard to the nature of the data; and
 - (h) immediately report to NTT, in writing, any fraudulent or unauthorised use of the Service.
3. A Service User must not:
 - (i) unreasonably delay any action, approval, direction, determination or decision which is required by NTT to perform the Service;
 - (j) engage in, or procure, assist or allow any person to engage in any fraudulent or unauthorised use of the Service;
 - (k) interfere with, or procure, assist or allow any other person to interfere with, the reasonable use of the Service by any other Service User;
 - (l) use, or procure, assist or allow any other person to use, the Service for any illegal, harmful, infringing or offensive use;
 - (m) transmit, store, display, distribute or otherwise make available content through use of the Service that is illegal, harmful, fraudulent, infringing or offensive;
 - (n) not use the Service to violate the security or integrity of any network, computer or communications system, software application, or network or computing device;
 - (o) make network connections to any users, hosts, or networks unless Service User has Dimension Data's permission to communicate with them.
4. If Service User becomes aware of a violation of this policy, Service User must immediately notify NTT. To report a violation of this policy, please email compliance.au@global.ntt
5. NTT reserves the right, but is not obliged, to investigate any potential violation of this policy or misuse of a Service.
6. If requested, Service User will provide all information and assistance requested by NTT to investigate, rectify or stop any violation of this policy.
7. NTT may temporarily suspend or restrict any Service provided to a Service User, without any liability to the Service User, if Service User breaches the terms of this policy.