NTT

Organizations are their own worst enemies

Organizational change practices aren't easy and require time and investment.

Challenge #1 – Silos

22.7% believe that working in silos is one of the top barriers for enabling organizations to work effectively.

Challenge #2 – Skills

Only **50.5%** are confident about the skills that 'middle management and employees' have to embrace the digital opportunity.

52.0% 'Shaping new ways of working through organizational transformation' is the number one benefit that respondents have tangibly realized in the last 12 months

but

'Adjusting the culture to innovate and respond' is rated the third-least important factor to address.

To succeed in the digital world, organizations need to:

| overcome new boundaries | challenge traditional perceptions | focus on people | change practices | change mindsets |

Digital ambitions are highly likely to succeed if organizations and their people can become change resilient.

Together we do great things
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