



Privacy Statement for NTT eStore of NTT Italia S.p.A., Via S. Bovio 1-3, 20090 Segrate (MI), Italy (“NTT”)

1. Name and address of the controller

The controller within the meaning of the General Data Protection Regulation (GDPR), other national data protection laws of the Member States and other data protection regulations is:

NTT ITALIA S.p.A.
Via San Bovio 1-3
20090 Segrate (MI), Italy
Tel. +39 02 5539071
e-mail reception-milan.it@global.ntt
PEC nttitaliaspa@legalmail.it

2. Contact data of the Data Protection Officer

NTT ITALIA S.p.A.
Via San Bovio 1-3
20090 Segrate (MI), Italy
Tel. +39 02 5539071
e-mail privacyoffice@global.ntt

3. Type of personal Data

We process the following personal data as part of use of the Online Shops:

Personal data of the contact person and employees/persons with access authorisation (surname, given name(s), location and street, postal code, city and country, phone and fax numbers, e-mail address), as well as the Business Partner ID as a unique identifier (customer number) from NTT's SAP system.

4. Purpose and lawfulness of processing

4.1. The data specified in Section 3 is collected and used for the purposes of identification, fulfilling the contractual relationship, using the Online Shops, and billing. The legal basis for processing of the data is Article 6 (1) (b) GDPR.

4.2. In addition, data on usage behaviour is collected in anonymised form so that the service can be improved. Analyses of the data are likewise carried out only in anonymised form (user and click behaviour). Our legal basis for processing this data is Article 6 (1) (f) GDPR.

5. Disclosure to third parties

5.1. We point out that your data may be disclosed to affiliated group companies of NTT, technology partners and distributors if necessary for processing the order in accordance with Article 6 (1) (b) GDPR.

5.2. Otherwise, data is disclosed only if

- you have given your explicit consent in accordance with Article 6 (1) (a) GDPR,
- it must be disclosed in accordance with Article 6 (1) (f) GDPR to enable the establishment, exercise or defence of legal claims and there is no reason to assume that you have overriding legitimate interests in your data not being disclosed, or
- there is a legal obligation to disclose the data in accordance with Article 6 (1) (c) GDPR.

5.3. Your data will be transferred to locations outside the European Union or to countries not covered by the GDPR only in compliance with Articles 44 et seq. GDPR

6. Storage and erasure of data

6.1. We store personal data only for as long as it is required for the purposes specified in Section 4.1. You can have changes made to the data you provide by sending an e-mail to privacyoffice@global.ntt.

6.2. If the usage agreement for the Online Shops on eStore Platform or an account is terminated, the related personal data is erased. Processing of the data is restricted instead of the data being erased is in conflict with legal, statutory or contractual obligations.

7. Rights of data subjects

You have the right to:

7.1. demand, in accordance with Article 15 GDPR, information on and access to your personal data we have processed. In particular, you can demand information on the purposes of processing, the category of personal data, the categories of recipients to whom your data has been or will be disclosed, the length of time it is to be stored for, the existence of a right to rectification, erasure or restriction of processing of

your data or to object to its being processed, the existence of a right to lodge a complaint, and the origin of your data if it has not been collected by us, as well as the existence of automated decision-making, including profiling, and any meaningful information about the details of that;

7.2. obtain, in accordance with Article 16 GDPR, the rectification of inaccurate personal data we have stored concerning you without undue delay and demand that incomplete personal data is completed;

7.3. demand, in accordance with Article 17 GDPR, erasure of personal data we have stored concerning you, unless processing of it is required for exercising the right of freedom of expression and information, for compliance with a legal obligation, for reasons of public interest, or for the establishment, exercise or defence of legal claims;

7.4. demand, in accordance with Article 18 GDPR, restriction of processing of your personal data, if you contest the correctness of the data, processing of it is unlawful, but you oppose its erasure and we no longer need the data, but you need it to establish, exercise or defend legal claims, or you have objected to processing of your data in accordance with Article 21 GDPR;

7.5. receive the personal data you have provided, in a structured, commonly used and machine-readable format, or demand that your data be transmitted to another controller in accordance with Article 20 GDPR;

7.6. withdraw your consent to processing of your data at any time in accordance with Article 7 (3) GDPR. As a consequence, we will no longer be allowed to continue processing the data on the basis of your prior consent with future effect; and

7.7. lodge a complaint with a supervisory authority in accordance with Article 77 GDPR. You can usually do so with the supervisory authority responsible for your habitual residence, place of work or place of the alleged infringement.

8. Right to object

If your personal data is processed to safeguard legitimate interests in accordance with Article 6 (1) (f) GDPR, you have the right under Article 21 GDPR to object to processing of your personal data if there are grounds relating to your particular situation or the objection is to direct marketing. In the latter case, you have a general right to object, and we will comply with that right without any need for you to specify grounds relating to your particular situation. If you wish to make use of your right to withdraw your consent or object to processing, simply send an e-mail to privacyoffice@global.ntt.

9. Encryption

9.1. The Online Shops use Secure Sockets Layer (SSL) technology to encrypt customers' data.

9.2. We also use appropriate technical and organisational security measures to protect your data against accidental or intentional manipulation, complete or partial loss and destruction, or access by unauthorised third parties. Our security measures are constantly improved to reflect technological advances.

10. Cookies

The online shop uses cookies. You can find more details on this subject in the NTT Cookie Policy at <https://hello.global.ntt/en-us/legal/terms-and-conditions>