

# Cloud Connect for Webex Calling

Provided by NTT DATA

Deliver a natively integrated Cloud Connect for Webex Calling to future-proof your unified communications.

**Cloud Connect for Webex Calling allows you to integrate NTT DATA Calling Plans directly into Webex. NTT DATA is one of a limited number of global providers who have been selected by Cisco to provide PSTN directly to your Webex environment.**

As an established Cisco Global Gold partner, NTT DATA delivers Cloud Voice for Webex, enabling you to build a complete Cloud Calling solution.

NTT DATA's global call plans have been standardized to simplify the offer and are the same for Webex Calling – the call plans and service numbers rates.

## Delivering more than integrated Voice

We deliver end-to-end solutions for your Webex deployment, allowing you to get the maximum benefits from the application. Our Cisco Collaboration Solution's expertise includes

- Webex Meetings
- Webex Calling (Multi-Tenant, Dedicated Instance)
- Cisco Room Systems
- Video interoperability
- Emergency calls (where applicable)
- Webex Go (where applicable)
- Webex Contact Center
- EX & CX Advisory
- Managed EX & CX

## Managed Employee Experience

**Essentials:** Maintain control of your estate while partnering with NTT DATA Cloud Specialists, who work alongside your internal teams as trusted advisors

**Premium:** Focus on your company's core competencies while we support you with ours: SLA-driven operations, certified engineers, proactive monitoring, and full-service management of your unified communications and productivity estate

## Instant benefits

- **Cloud Infrastructure**  
NTT DATA's hosted architecture allows for native integration with the Webex platform for making and receiving calls
- **Global Compliance and security**  
NTT DATA's calling plans benefit from regulatory compliance in all countries, including emergency services, covered by intelligent fraud protection and encryption
- **No Compromise on quality and reliability**  
Built on NTT DATA's wholly-owned worldwide backbone network, we offer a carrier-grade portfolio of services with 99.99% SLA
- **A single global provider**  
Present in 30+ countries worldwide, our single point of contact for implementation, support, account management, and user training during your transformation journey
- **Global Coverage**  
Calling plans covering 40 countries with flexible and competitive calling plan offers, with service number availability to complete the service

## Cloud Connect for Webex Calling

NTT DATA will deliver a complete cloud calling solution that reduces costs and delivers more value to you.

### NTT DATA Telephony Services

- User number for each end-user
- Unlimited inbound calls
- Worldwide outbound calls
- Local number portability
- Emergency calls routing (i.e. 911,112)
- Directory services
- Caller ID presentation (CLI)
- Caller ID name (CNAM)
- Proactive fraud management
- Native integration with Webex

Available in 40 countries:

#### AMERICAS

- Brazil
- Canada
- Mexico
- Puerto Rico
- USA

#### APAC

- Australia
- China
- Hong Kong
- Japan
- Malaysia
- New Zealand
- Singapore

#### EMEA

- Austria
- Belgium
- Croatia
- Cyprus
- Czech Republic
- Denmark
- Estonia
- Finland
- France
- Germany
- Greece

- Hungary
- Italy
- Ireland
- Lithuania
- Luxembourg
- Netherlands
- Norway
- Poland
- Portugal
- Romania
- Slovakia
- Slovenia
- South Africa
- Spain
- Sweden
- Switzerland
- UK

### NTT DATA Universal Calling Plans:

The four calling plans can be used across your business with every user number allocated to one of the plans. We understand that requirements and usage vary by role, so we offer this flexibility to help you benefit from the most cost-effective solution.

Domestic Per Minute	Domestic 180	Domestic Unlimited	Domestic & International
<ul style="list-style-type: none"> <li>• Domestic outbound calling charged per minute</li> <li>• International outbound calling charged per minute</li> </ul>	<ul style="list-style-type: none"> <li>• 180 pooled minutes of domestic calls to landline and mobile destinations</li> <li>• Domestic calling overages charged per minute</li> <li>• International outbound calling charged per minute</li> </ul>	<ul style="list-style-type: none"> <li>• Unlimited calls to domestic fixed and mobile destinations</li> <li>• International outbound calling charged per minute</li> </ul>	<ul style="list-style-type: none"> <li>• Unlimited calls to domestic fixed and mobile destinations</li> <li>• 250 pooled minutes to 51 international destinations included (Landline and mobile)</li> <li>• Other international locations outbound calling charged per minute</li> </ul>

### NTT DATA Cloud Voice ecosystem

#### Consulting services

- Cloud strategy consulting
- Assessment and planning
- Change management
- Implementation

#### Support services

- Voice monitoring
- Quality service reviews for voice services



#### Cloud Voice

- Cloud Connect for Webex Calling
- Universal Access
- Service Numbers

#### Cloud Fax

- Cloud mail-to-fax & fax-to-mail service

Native integration with Webex

### Contact us

For full details on Cloud Connect for Webex Calling or to discuss your requirements, please speak to your account manager or visit our website:

[Learn more](#)