



Managed Services

Managed Private Cloud Services

Agility and speed with single-tenant security

Accelerate time to value of **private cloud** with expert service design and comprehensive managed services.

As enterprises roll out a cloud-first strategy, many are realizing that due to security, data sovereignty, proximity or compliance requirements, their best solution for workloads is private cloud.

Many IT organizations are challenged by the lack of available skills and resources to design, deploy and maintain private cloud platforms. As with public cloud, virtualization technologies, features and best practices are in a constant state of change.

Our end-to-end Managed Services take on the complexity of managing your private cloud, so your organization can focus on the strategic initiatives that deliver value to your business.

Proven solution blueprints and standardized services delivered on industry-leading technologies

Business outcome	Benefits
Accelerated time to value	Quickly realize the benefits of private cloud with solution design that leverages predefined blueprints and standardized, modular service offerings.
World class, comprehensive management	Reduce risk and improve regulatory compliance with a single tenant platform, supported by proven processes and best-of-breed toolsets, aligned to industry standards (ITIL).
Flexible services to drive your cloud strategy	Our extensive service catalogue supports the most common virtualization technologies, as well as operating systems, middleware, databases and enterprise applications, allowing you to choose the platform that works for you.
Predictable services quality, and improved IT performance	Continuous improvement and proactive problem management to address issues before they affect solution availability, resulting in less downtime.

How we deliver

Supporting a wide variety of technologies, we provide standardized managed services that support all the components required to deploy an enterprise grade private cloud, including hypervisors, compute, network and storage. Our consultants will work with you to understand your requirements and design an architecture and service model that is aligned to your business objectives.

At NTT 'business as usual' includes more than just managing and maintaining your solution. Our engineers and service managers will provide regular insights and updates on continuous improvement activities, capacity and availability, and other recommendations to help optimize your solution for security and performance.

Key service features

- **Industrialized, modular service model**
 - Simple, clear descriptions for a wide variety of technologies for virtualization, compute, network and storage options.
 - Supported by global Center of Excellence with client-focused in-region service delivery.
- **Client-focused technical & service design**
 - Technical designs based on standardized solution blueprints optimized for security and performance, with backup and disaster recovery (DR) options
 - Service designs aligned to your business objectives, backed by SLAs.
- **Vendor agnostic, full-stack coverage**
 - Technologies supported include VMware, Microsoft Hyper-V, Oracle, Citrix Xen Server, Microsoft Azure stack and more.
- **Delivered by cloud and virtualization experts**
 - Supported by engineers certified in cloud and virtualization platforms.
 - Backed by strategic vendor partnerships with industry leaders.
- **24x7 coverage**
 - Full management including alerting & incident management, service requests and change management.
 - 24x7 Service Desk
- **Fully compliant**
 - PCI-DSS, ISO27001, ISO20000, SOC & ITIL v3
- **Flexible billing**
 - Billing aligned with consumption

Managed Services Provider certifications:



ISO 27001
ISO 20000



Service Management



Data Security



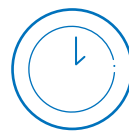
Service Control
Reports

Why NTT Ltd.?



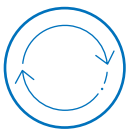
20+ years providing Managed Services for virtualized and cloud environments

Standards for both onetime cloud migrations and large-scale multiphase transformations.



Single point of contact

End-to-end services are 24/7 and deliver 'total ticket ownership' with service integration and management (SIAM) across disciplines from datacenter and network to cloud and applications.



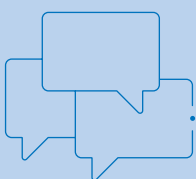
Industrialized services

Same tooling and delivery methodology globally to provide a truly global



Global reach & delivery

One standardized global delivery to provide a truly seamless, global service.



Get in touch

For more information about our **Managed Private Cloud** Services or to scope out an assessment exercise, contact your client manager or **[contact us](#)** at services.global.ntt.