NTT

Cloud Deployment Framework
Global Voice Design

A consultancy-led methodology to provide organizations with critical time saving and risk averse guidance for **transitioning to an enterprise grade operational unified communications environment.**

Global Voice Design

Our proven design workshops provide you with a detailed plan to successfully migrate your organization to a cloud UC environment, including voice. We understand your business priorities and your voice use cases, considering existing telephony, network, security requirements and users.

Envision

- Organizing and understanding user personas and site profiles.
- Transparency through documented audit of current infrastructure and licensing.
- Additional features and functionality including contact center and applications.
- Security, compliance and governance regulation requirements.

Detailed migration plan

- Understanding cost and timescales for migration.
- Maximizing Microsoft Teams functionality and user experience.
- Detailed migration strategy for your individual organization.
- Reduced complexity and accelerated time to delivery.

Measurable outcomes

- A blueprint including all aspects of the complexity specific to telephony and voice in your organization.
- Clear understanding and measurement of costs, timelines and tasks to complete the transition.
- Identified compliance and regulatory impacts and the strategy to address them.
- A migration plan for all your endpoints, room systems, hardware or key voice infrastructure components including contact center, to future proof your environment.

Why customers use Global Voice Design

Fully migrating to the cloud, including voice, is complex. We help you with:
- Understanding of your existing environment.
- People change requirements.
- Time, effort and cost for the full migration.
- Supporting the environment to ensure quality of experience.

To ensure operational continuity and quality of experience, add Support+
- Support+ package ensures proactive support and quality of experience.
- 24/7 global service desk, available in six languages.
- Create an operational service to work with your organization's IT team.

> **"**We were able to bring NTT implementation experience together with our knowledge of UCL as a single team. **With a combined effort and level of experience, it made us a lot more effective."**
>
> - Ian Calkin, UCC Team Lead, UCL

Creating transparency for a smooth migration

Maximizing your Microsoft Teams investment

- Avert the risks of deploying Teams without sufficient planning.
- 100% of organizations who have invested in a GVD have, or are now deploying, Teams with voice as their only collaboration and conferencing tool.
- You can use your existing Microsoft investments, saving on telephony and conferencing costs and increasing productivity in your organization.

Strategic migration plan (including voice)

- You can't plan for a successful technology and people transformation without knowing the complexities of Cloud migration.
- Our customers migrate on-time and on-budget when they've invested in GVD. We track user adoption to ensure success.
- We take the time to understand your business objectives and ensure they are achieved once the migration is complete with no disruption during the process.
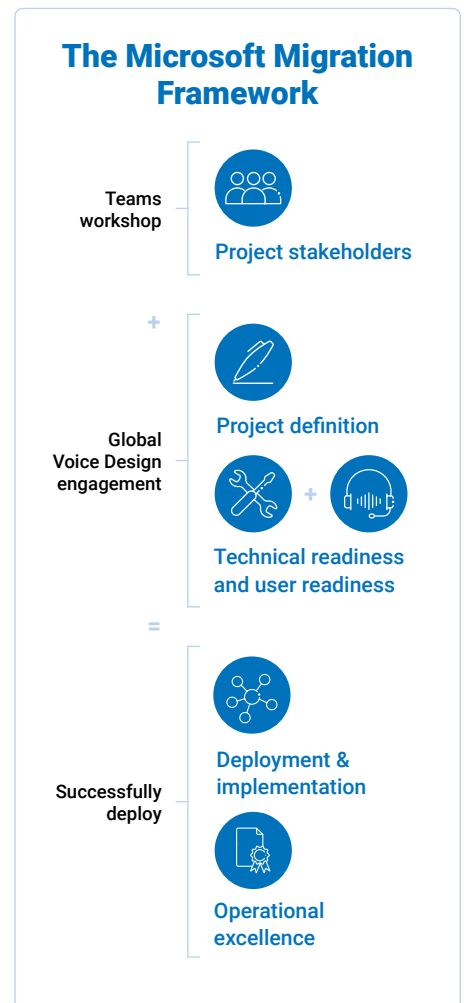
Supported by Microsoft

- The Global Voice Design engagement uses our vast experience to ensure smooth transition to fully enabled cloud voice in Microsoft Teams.
- Auditing the existing environment and users is critical to create a validated migration plan.
- The workshop is tailored to your individual organization and responds to your requirements and current environment.
- ECIF approved engagement.

Contact us to see if you qualify for a fully funded GVD

To ensure operational continuity and quality of experience, add Support+

- By removing the operational burden of a voice enabled UC environment your users and IT Teams receive a reliable, trusted service.
- We monitor users and networks and work closely with Microsoft to ensure you get the benefit of the latest updates and features.
- Our Support+ service and over 200 Microsoft certified engineers become extensions of your IT team

The Microsoft Migration Framework

Teams workshop
Project stakeholders

+

Global Voice Design engagement
Project definition
Technical readiness and user readiness

=

Successfully deploy
Deployment & implementation
Operational excellence

Why the Cloud Communications division of NTT Ltd.

About us

At NTT, we provide world-class cloud communication solutions to enable dynamic collaboration interactions for improved workforce efficiency, productivity, and engagement.

Our cloud communications team specializes in unified communications, cloud voice, and digital events, delivering tailored end-to-end consulting, value realization services, and change management to empower businesses and enable their digital workplace transformation.

We were delighted to be recognized by Microsoft as the global 'Intelligent Communication Partner of the Year' at Inspire 2019.

Get in touch

If you'd like to find out more about our services, speak to your client manager or visit our website

Microsoft
Partner | 2019 Partner of the Year
Intelligent Communications

Microsoft