



Support Services | Database Solutions

# Database Consulting Services

Our team can tackle a diverse range of data-related challenges

Database Solutions is a division in the Australia and New Zealand region of NTT Ltd. and includes the **former SQL Services as part of its broader database expertise and capabilities.**

## Discover our Database Consulting Services

### Generate better understanding and greater insights about your business

We can help you plan, implement, migrate and upgrade your database environment to meet the evolving needs of your organisation. With a highly experienced and certified professional services team specializing in a range of database technologies and data analytics capabilities, we can tackle a diverse set of data-related challenge and projects.

Some of the common services we undertake include:

#### Database Audits/Health Checks

Providing you with confidence in your operational databases by assessing, reporting and advising on the appropriate configuration of your database environments, that the data is secure and can be easily recovered and restored in case of outages or disasters. We offer a specialized SQL Server deep dive security audit which looks to secure your data from the inside out.

#### Database Performance and Tuning

We assess and identify performance issues with your database environment, analyse and report on what is causing them, and work with your in-house team or external service providers to resolve them and achieve target performance goals. In the past, we have successfully reduced database licensing costs by optimizing queries and also effectively allowed organizations to squeeze more blood out of their database stones.

#### Database Upgrade Readiness Reviews

Our upgrade readiness reviews form a key part of the planning process by ensuring that all parts of the puzzle have been considered before updating your Microsoft SQL Server or Oracle database environment to the newer versions of the software.

### Database Upgrades and Migrations

Our team brings many years' experience to the challenge with a structured and managed process to safely and successfully complete database upgrades or migrations in mission-critical production environments.

#### Database Consolidation

As a result of a highly distributed computing environment and the increasing migration of resources to the cloud, many organisations need our help to take back control of their database environment, improve overall management and minimise operational risk, and reduce licensing and ongoing maintenance costs.

#### Database High Availability

With many Microsoft SQL Server and Oracle databases providing mission-critical services, the business continuity of this database environment has become essential. We have the team to design, implement and support high availability environments to ensure operational continuity and rapid disaster recovery or failover capabilities.

## Database Cloud Migration

Organisations are increasingly migrating their computing resources and applications from in-house or hosted environments into public or private cloud instances. We apply the same structured and managed processes that we use for database upgrade, migration or consolidation projects to ensure that the migration of your database environment to Azure or AWS cloud platforms is completed safely and securely, minimising business disruption or downtime.

### About Database Solutions, formerly SQL Services, and NTT Ltd.

Database Solutions is a division in the Australia and New Zealand region of NTT Ltd. and includes the former SQL Services as part of its broader database expertise and capabilities. Our highly experienced and certified database administration (DBA) team specializes in providing Managed and Professional Services for Microsoft SQL Server and BI environments, Oracle databases and general data management projects. We deliver our proactive DBA services through our partners or direct to our clients, providing 24/7/365 support with contracted SLAs for the most complex environments in the market. In addition, we have a team of certified senior database specialists to address any complex SQL Server, Oracle, BI or general data management requirements.

NTT Ltd. is a leading global technology services provider. We work with organizations around the world to achieve business outcomes through intelligent technology solutions. For us, intelligent means data driven, connected, digital and secure. Our global assets and integrated ICT stack capabilities provide unique offerings in cloud-enabling networking, hybrid cloud, data centers, digital transformation, client experience, workplace and cybersecurity. As a global ICT provider, we employ more than 40,000 people in a diverse and dynamic workplace that spans 57 countries, trading in 73 countries and delivering services in over 200 countries and regions. Together we enable the connected future.



#### Get in touch

To find out more about our Database Consulting Services, speak to your client manager or [visit our website](#).